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# Addictive and Mental Disorders Division Newsletter

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Issue 4

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## Mission Statement

To implement and improve an appropriate statewide system of prevention, treatment, care and rehabilitation for addictive and mental disorders.

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## WHITE SKY HOPE

Congratulations to the folks at White Sky Hope upon receiving their state approval. The White Sky Hope program is located on the Rocky Boy Indian Reservation. They have a staff of two LACs and three counselors in training. Director Lenore Meyers has been with White Sky Hope since 1997. Lenore has her LAC, LCPC and earned a Masters in counseling from the University of Great Falls in 2006. She says, "We are excited and proud of the new state approval." The program also benefits from the presence of an associate's program in chemical dependency at Stone Child College.

State Approval is a complex process involving the development of program policies and procedures that assure quality client care. Policies are developed in the areas of each service component and in program administration and governance. Once a program has received state approval, they are subject to annual review to assure standards are being upheld. So, initial approval is in many ways a first step in the process of developing and maintaining a quality program.

Join us in recognizing the hard work and dedication to quality services that has earned White Sky Hope state approval. And, join us in cheering them on as they work to maintain those high standards in the years to come.

For more information you can contact White Sky Hope at (406) 395-4822

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## FIRST ANNUAL CLIENT SURVEY

During June 2006 the Chemical Dependency Bureau conducted a client survey. This survey marks the first time we have asked clients served in programs approved by the State of Montana to express their opinions regarding the treatment they are receiving.

Everyone receiving treatment during the week was given the opportunity to complete the survey. Participation in the survey was voluntary. Programs were encouraged to administer the surveys in a manner that preserved client confidentiality.

Twenty state approved programs participated in the survey. Statewide 892 adult surveys were returned and 79 youth surveys returned. For an initial survey, we are pleased with the response.

Reports have been prepared at the state and local level. Local programs were provided with statewide data to allow for comparison between the program and the state norms.

The statewide report provides information to the general public and to state policy makers about chemical dependency treatment programs in Montana.

### Highlights:

#### Adults:

- ❖ 95.8% of respondents were generally satisfied with the service of state approved programs.
- ❖ 86.2 % of respondents would come back to the program if they needed help in the future.

- ❖ 59.9% of the respondents were male
- ❖ 40.1% of the respondents were female
- ❖ 86.1% of the respondents were White or Caucasian
- ❖ 17.1% of the respondents were Native American
- ❖ 23.8% of the respondents reported having insurance or another personal means of payment.

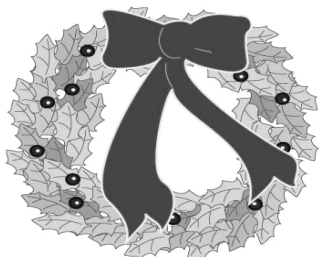
For more information contact:  
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#### UPCOMING AMDD EVENTS

ACT Training – Butte, MT April 11-13, 2007  
SAPST Training – Helena, April 25 - 27, 2007  
ADIS Training – Helena, May 17 & 18, 2007

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Season's Greetings to all from  
the staff at the Addictive  
and Mental Disorders Division

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Alternative accessible formats of this publication  
will be provided upon request. For further  
information, call (406) 444-3964.

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